

Payments. Paying online with a bank card

Our site allows purchases online, and you can pay for our Product by using Visa or MasterCard bank cards. After accepting the purchase of the Product selected, a secure window with the CloudPayments processing service will open, where you need to enter the information of your bankcard. 3D Secure is used for additional user verification. If your bank supports this technology, you will be redirected to their server for additional authentication. You can find more information about additional authentication methods by contacting the bank, which issued the card to you.

Security guarantee

CloudPayments system protects and processes your bankcard information according to PCI DSS 3.0 security standard. The information to the payment system is sent encrypted with the use of SSL encryption technology. Further information processing is done through closed banking networks, which have the highest security measures in place. CloudPayments does not send or give your bankcard information to any third party. 3D Secure technology is used for additional user verification.

Online payments safety

The information you enter (name, address, phone number, email, credit card number) is confidential and is never shared with anyone. Your credit card information is always sent encrypted and is not stored on our Web-server.

Bank guarantees the safety of all processed online payments. All operations done with the payment cards are done according to the requirements listed by VISA International, MasterCard, and other payments systems. Special technology is used to send the information to ensure security of online purchases, and the information is processed on a secure high-tech server of the processing company.



Delivery of product/goods/services

How to activate the subscription on the site:

1. Choose the subscription that you are interested in - endless subscription for 1 parent, family license for mom, dad and grandma and yearly subscription for 1 parent
2. When you make the purchase, you will receive a link for the activation on the e-mail. You need to activate this link on the parent's device
3. Open the link and press the button "Activate". You will be redirected to our app, that's means the activation of your subscription

4. If you reinstall the app or change the phone, you can activate it again, using the same link

Returning the product/goods

The transferred intellectual right is not subject to return.

Confidentiality

1. Definition

Internet website <https://findmykids.org/en> (further – “we”) is serious about protecting the information of its visitors and customers of <https://findmykids.org/en> (further – “you”, “site visitors”)(confidentiality). Personal information is any information which can be used to identify a user (such as name/surname, login, or company name) of a website, as well as information regarding the activity done on the website (for example, and order from a website customer with their contact information). Anonymous information is information which cannot be used to identify a specific user of the website (for example, the statistics on website visits).

2. Usage of information

We use personal information of a specific user solely to present them with the best quality of service and for statistical purposes. We do not give out or share personal information of users of the website with other users of the website. We will never make available personal information to others in free access, will never sell it, and will never give it to a third party. The only exceptions are situations where the provision of such information is authorized by public authorities prescribed by the current legislation of the Russian Federation. We publish and share reports based on anonymous information only. These reports will never have information, which can be used to identify a specific user. We also use anonymous information for internal analysis, to improve the quality of service and goods for URL.

3. Links

Website <https://findmykids.org/en> can have links to other websites, which are not associated with our company and which belong to a third party. We do not bear any responsibility for the quality of information, the truthfulness of information listed by third parties’ websites, and do not undertake any obligation to maintain the confidentiality of information submitted by you to such sites.

4. Liability limitation

We make every effort to comply with this privacy policy; however, we cannot guarantee the security of information in case of factors beyond our control, which may influence our operations that may result in disclosure of your data. Website <https://findmykids.org/en> and all information published on that website is listed as-is without any guarantees. We do not bear responsibility for any losses due to limited access to URL website, or by accessing the website and using the information published on the website.

5. Contacts

If you have any question regarding our policies, please contact us at v@lappc.ru.

Legal Entity

Company: LLC Refresh

Street: 25 October, 17

City: 614014, Perm

Country: Russia